

List of service providers of DR-WALTER GmbH (hereinafter: DR-WALTER)

in accordance with „Verhaltensregeln für den Umgang mit personenbezogenen Daten durch die deutsche Versicherungswirtschaft“ (Code of Conduct Data Protection)

German insurers have issued a Code of Conduct for the protection of your personal data and your privacy. We, DR-WALTER, comply with this Code of Conduct and would like to provide you with a list of service providers (companies and private individuals) with whom we work together during order processing when it comes to data processing and assignment of functions. The list also includes service providers with whom we cooperate in the use of health data and other data protected under § 203 German Criminal Code (StGB). We also work together with service providers who collect, process and use health data and other data protected under § 203 StGB.

Category	Assigned functions	Involved bodies / organizations
Insurers and reinsurers	Collection, processing or use of personal data to establish, carry out or end an insurance contract (e.g. application processing, risk assessment, policy management, determination of the liability to pay)	insurers mentioned in the insurance certificate <ul style="list-style-type: none"> • Central Krankenversicherung AG, • Dialog Lebensversicherungs-AG (vormals Generali Versicherung AG), • Würzburger Versicherungs-AG, • Hanse Merkur Reiseversicherung, • ERGO Reiseversicherung AG, • ERGO Versicherung AG, • Allianz Partners, • Inter Krankenversicherung AG, • Hiscox SA
Assistance companies	Assistance services	<ul style="list-style-type: none"> • MD-Medicus, • GMMI, • Europ Assistance, • International SOS
Doctors, dentists, psychologists, psychiatrists, experts, other healthcare professionals, institutions for medical examinations, hospitals	Information on treatment and diseases, expert opinions on medical issues	Individual assignments
Banks	Premium payments, payments in the event of a claim	<ul style="list-style-type: none"> • Postbank Köln, • Kreissparkasse Köln
Lawyers	Legal advice, collections management, legal representation at court.	Individual assignments
Market and opinion researchers	Customer satisfaction surveys , market and opinion research	<ul style="list-style-type: none"> • TÜV NORD CERT GmbH, • Shopauskunft.de GmbH & Co. KG
Consulting companies	Support and advice e.g. in claims and billing matters (Germany and abroad), fraud detection, health programs; IT services	Individual assignments
IT and telecommunication companies	Service providers for IT, network and telephone services	<ul style="list-style-type: none"> • AssFINET AG, • NETGO GmbH, • Gromnitzka IKT Systemhaus, • Trevedi IT-Consulting GmbH, • IBExpert GmbH, • NETGO GmbH, • DATEV eG
Online support	Service providers for webhosting, internet portals, online policy procurement, email marketing and live chat	<ul style="list-style-type: none"> • Host Europe GmbH, • 1&1 Internet AG, • JMC Technologieberatung GmbH, • united-domains AG, • STRATO AG, • ALL-INKL.COM, • COREER GmbH, • Einmahl WebSolution GmbH, • emarsys eMarketing Systems AG, • bplusd Agenturgruppe GmbH, • Adspert Bidmanagement GmbH, • Sistris GmbH, • KCS Internetlösungen Kröger GmbH, • Userlike UG
Credit bureaus, address brokers	Collection of information during the application stage, claims management	Individual assignments
Disposal companies	Disposal of files and data media, document destruction	Individual assignments

If required we will send you all contact details of our service providers.