

## Basic information for new customers

### travel insurance unlimited

#### Information in accordance with §11 Versicherungsvermittlungsverordnung (Insurance Mediation Act, VersVermV)

##### 1. Company and address

DR-WALTER GmbH  
Eisenerzstrasse 34  
53819 Neunkirchen-Seelscheid  
Germany  
Commercial register: Siegburg HRB 4701  
USt.-Id.-Nr. DE 212252105

##### 2. Managing Director

Reinhard Bellinghausen

##### 3. Status of the intermediary in accordance with Industrial Code, report and registration

DR-WALTER GmbH acts as an insurance agent for one or multiple clients in accordance with §34d par. 1 Industrial Code. The competent authority is IHK Bonn/Rhein-Sieg, Bonner Talweg 17, 53113 Bonn, T +49(0)228 2284 0, F +49(0)228 2284 170, info@bonn.ihk.de, www.ihk-bonn.de.

DR-WALTER GmbH is registered in the register of insurance intermediaries under the number D-QAMW-L7N-VQ-57.

##### 4. You can verify this information at any time with the registration body:

Deutscher Industrie- und Handelskammertag e. V. (DIHK), Breite Strasse 29, 10178 Berlin, T 0180-600-585-0  
<http://www.vermittlerregister.info>

##### 5. Consulting and compensation

As part of its role as an insurance intermediary, DR-WALTER GmbH provides consulting in accordance with the legal requirements and receives a commission by the product provider for successful mediation of an insurance contract. As a result, this commission shall not be paid by you but is already part of the insurance premium. DR-WALTER GmbH does not receive any additional compensation in connection with the mediation.

##### 6. Interest in insurance companies

DR-WALTER GmbH has a direct interest of 100% in the voting rights of DR-WALTER Versicherungsmakler GmbH. No insurance company or parent company of an insurance company has a direct or indirect interest of more than 10% in voting rights or capital of DR-WALTER GmbH.

##### 7. Arbitration bodies for extrajudicial resolution

Versicherungsombudsmann e. V.  
(insurance ombudsman)  
Postfach 08 06 32, 10006 Berlin

Ombudsmann private Kranken- und  
Pflegeversicherung  
Postfach 06 02 22, 10052 Berlin

#### Dear customers and interested parties,

DR-WALTER GmbH is the leading expert in insuring private and business travel as well as stays abroad. As an insurance intermediary, we offer selected international health insurance policies that we developed together with renowned insurance companies. As your reliable partner, we offer you:

#### Real human contact

We place a high value on the relationship with you. That's why you will always have a personal contact at DR-WALTER – instead of calling an anonymous call center. Our staff of more than 90 is there for you and your questions. Having someone to talk to in person is both helpful and essential, especially in case of a claim.

#### Experience and safety

From holiday travel to crisis situations – we are the leading expert for your international insurance policies. For more than 55 years, we have developed and brokered insurance policies for private and business stays abroad. Thanks to our long-term cooperation with more than 40 insurance companies, we can provide you with worldwide insurance cover.



We are there for you!

Kind regards

Reinhard Bellinghausen

#### Our contact data are:

For general requests as well as questions about products and the conclusion of a contract: +49(0)2247 9194 -0

For questions about existing contracts: +49(0)2247 9194 -41

For questions about notices of claim and claims: +49(0)2247 9194 -31

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info@dr-walter.com

www.dr-walter.com

